



BUFFALO WARRANTY STATEMENT FOR REFURBISHED PRODUCTS

Buffalo refurbished product comes with a **90-day** limited warranty from the date of purchase. Buffalo Technology (Buffalo Inc) warrants the product in good operating condition for the warranty period. This warranty does not include non-Buffalo Technology installed components. This limited warranty does not cover any damage to the product that results from abnormal mechanical or environmental conditions, abuse, accident, improper installation, misuse, insufficient or excessive electrical supply, natural disaster, or any unauthorized disassembly, repair, or modification. This limited warranty also does not apply to any product on which the original product label and or UPC information has been altered, obliterated or removed, has not been handled or packaged correctly, has been sold as second-hand or has been resold contrary to US export regulations.

This limited warranty covers only replacements for defective Buffalo products, as described above. Buffalo does not cover under warranty and is not liable for any loss of data or any costs associated with diagnosing the source of system problems or installing, removing or servicing Buffalo products. This warranty excludes 3rd party software, connected equipment or stored data. In the event of a claim, Buffalo's sole obligation shall be to replace our product with its equivalent or the best possible substitute.

Under no circumstances shall Buffalo Technology be liable in any way to the user for damages, including any lost profits, lost savings or other incidental or consequential damages arising out of the use of, or inability to use, the Buffalo products. Buffalo Technology reserves the right to revise or update its products, software, or documentation in keeping with technological advances without obligation to notify any individual or entity.

Technical Support and firmware upgrades for Buffalo Technology products are restricted to the country/region of purchase. Please refer to the Buffalo Technical Support Information received with your product purchase.

RMA Procedures and Requirements

Defective products may be replaced by the authorized Buffalo reseller or distributor from which the product was originally purchased, or directly through Buffalo based on the following procedures and requirements.

When returning a product, include your original proof of purchase. Return requests cannot be processed without proof of purchase. Shipment of returned product to Buffalo Technology is the responsibility of the purchaser. All expressed and implied warranties for the Buffalo product are limited in duration to the above period.

Please have your proof of purchase receipt to get warranty support. All defective products shall be returned with a proof of purchase. In no event shall Buffalo Technology's liability exceed the price paid for the product from direct, indirect, special, incidental, or consequential damages resulting from the use of the product, its accompanying software, or its documentation. Buffalo Technology does not offer refunds for any product.